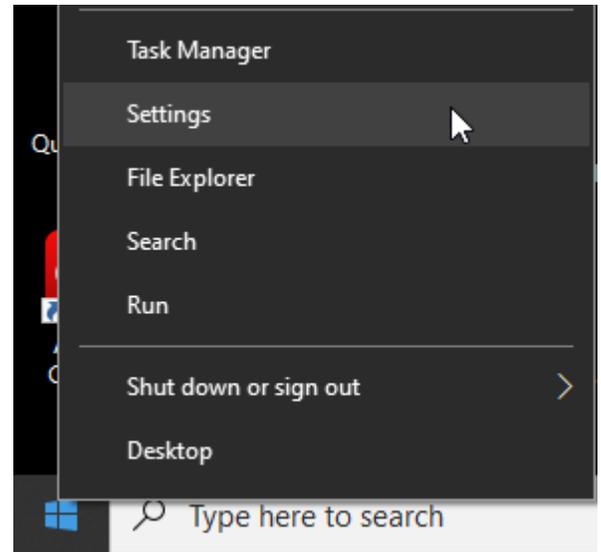


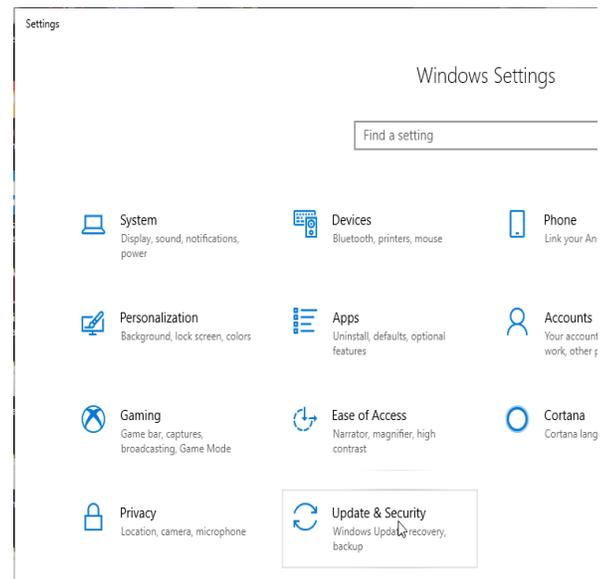
Driver Installation Error

Replacing a PC requires reinstalling software and drivers, depending on settings, users may experience issues with enabling the drivers needed to communicate with their hardware. If you experience Error Code 39 you may need to disable Core Isolation in your Windows settings.

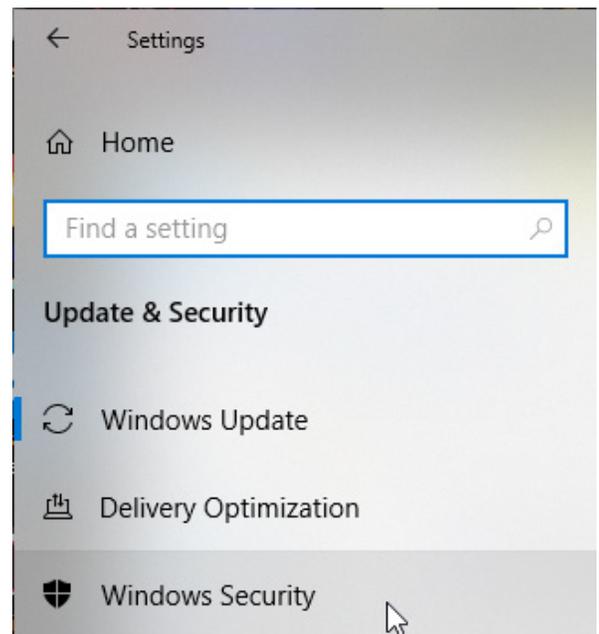
1. To disable Core Isolation, begin by right clicking on the Windows Start button and select Settings.



2. In the Windows Settings menu, select Update & Security.



3. From the settings menu, select Windows Security.



4. From the settings menu, select Device Security.

Windows Security

Windows Security is your home to view and manage the security and health of your device.

Open Windows Security

Protection areas

Virus & threat protection
Actions recommended.

Account protection
Actions recommended.

Firewall & network protection
No actions needed.

App & browser control
No actions needed.

Device security
No actions needed.

- In the Device security menu, under Core isolation, select Core isolation details.

Device security

Security that comes built into your device.

Core isolation

Virtualization-based security protects the core parts of your device.

[Core isolation details](#) 

- The Memory integrity needs to be switched to off to enable the drivers.

Core isolation

Security features available on your device that use virtualization-based security.

Memory integrity

Prevents attacks from inserting malicious code into high-security processes.

Off 

[Learn more](#)

Note: It may be necessary to reboot your PC once you switch Memory integrity to off for the change to take effect.

For additional questions, contact ATI support at support@accuratetechnologies.com.

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